

Person Centered Care in a Virtual World: Oxymoron or Opportunity? Engaging and Treating Clients with Substance Use and Co-occurring Disorders in the COVID-19 Pandemic

April 1, 2021
12–1:30 pm

Live Webinar ONLY - View from your device.

Program Overview and Objectives

With the unexpected onset of the COVID-19 pandemic, behavioral health providers have had to rapidly and vastly change their way of delivering clinical services. For those providing treatment to clients with substance use and co-occurring disorders, this transition led to a significant disruption in care to highly vulnerable and at risk individuals. At the same time, the number of people turning to substances to cope with COVID-19 related anxiety and depression has increased the demand for services that are now less available or accessible.

Over the past year, an array of on-line trainings and certification programs have guided providers through this transition by addressing the important technical, ethical, and financial issues associated with virtual care delivery. This webinar will be focused instead on the real world challenges of serving vulnerable populations and treating complex disorders using virtual platforms. Clinical care issues and opportunities related to client engagement, assessment of client needs and readiness to change, facilitation of safe and effective groups, engagement of community supports, and managing high risk situations will be reviewed. There will also be a discussion of the ways in which providers have been personally impacted by this change and will recognize concerns related to personal privacy, managing personal stressors, "Zoom fatigue," working with teams and the honing of "virtual senses." Given the limited evidence base for delivering virtual care on this scale, this session will offer participants additional practice based perspective by sharing lessons learned as well as do's and don'ts drawn from the experiences of clients and clinicians.

Upon completion of this program, participants should be better able to:

- Discuss the ways in which COVID-19 has impacted individuals with substance use and co-occurring disorders.
- Review the challenges of engaging and serving clients via virtual care.
- Identify social determinants that enhance risk and impede recovery during a pandemic.
- Identify lessons learned and dos and don'ts for delivering virtual services by experienced clinicians.



continued ►

Who Should Participate

This workshop will be beneficial to behavioral health and human service practitioners, including psychologists, social workers, counselors, marriage and family therapists, substance use and addictions professionals, clinicians and all others interested in this topic.

Faculty

Paul D. Nagy, MS, LCMHC, LCAS, CCS

Paul Nagy is an Assistant Professor in the Duke University School of Medicine where he has worked for the past 31 years in The Department of Psychiatry and Behavioral Sciences in a variety of clinical, research, teaching and administrative positions. He holds degrees from Duke University and Florida State University and is a Licensed Mental Health Counselor and Licensed Clinical Addictions Specialist and Certified Clinical Supervisor.

Mr. Nagy has also served as an Expert Content Director overseeing the development of Treatment Improvement Protocols and Technical Assistance Publications for The Substance Abuse and Mental Health Services Administration (SAMHSA) and is the author of several book chapters published by the American Psychiatric Press. He is a member of the Motivational Interviewing Network of Trainers (MINT) and currently provides consultation and training to a number of behavioral and community health organizations. He was a 2008 recipient of the Triangle Business Journal Health Care Hero Award and the 2016 Advancing Evidence Based Practices Award from the North Carolina Evidence Based Practices Center.

This presenter is being supported through a partnership between the Duke Department of Psychiatry & Behavioral Sciences and the NCAHEC Program.

Credits

- 1.5 Contact Hours from Northwest AHEC
- Northwest AHEC is recognized by the North Carolina Psychology Board as an approved provider of (Category A) Continuing Education for North Carolina Licensed Psychologists. This program will provide 1.5 contact hours of (Category A) continuing education for North Carolina psychologists. No partial credit will be given.
- The North Carolina Addictions Specialist Professional Practice Board has approved this workshop for 1.5 Substance Abuse Specific hours, Approval # 21-270-S (PSY) (EBT)
- 1.5 NBCC Contact Hours.

Northwest AHEC has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 5465. Programs that do not qualify for NBCC credit are clearly identified. Northwest AHEC is solely responsible for all aspects of the program.



Provided by:

Northwest Area Health Education Center (AHEC), a program of Wake Forest School of Medicine and part of the NC AHEC System, with support from Old Vineyard Behavioral Health Services.

Registration

\$15—Registration fee

This program is offered at a reduced registration fee through support from Old Vineyard Behavioral Health Services.

Registration fee includes administrative costs instructional materials, certificate of completion and program materials.

Register and pay online at www.northwestahec.org or complete and return the attached registration form. Payment by credit card (Visa, MasterCard, and American Express) accepted online. Personal check, corporate check, money order, or WFBMC internal transfer accepted by mail.

Payment Policy—Payment is required on or before entrance into any Northwest AHEC activity. If a corporate payment has not been received prior to the activity start date, you will be required to provide a personal credit card or check. If and when the corporate payment is received, Northwest AHEC will issue a full refund based on your original form of payment. To avoid personal payment, you should check with the financial staff at your organization to determine status of payment.

Refund Policy—Cancellations received in our office at least two weeks (14 business days) before the activity will receive a 100 percent refund. Registrants cancelling between two weeks and two full business days prior to the first day of the event will be refunded at 70% of the registration fee subject to a minimum \$25 cancellation fee. The registration fee will not be refunded if a cancellation is received less than two days before the activity.

Cancellations must be in writing (fax, email or mail). You may send a substitute in your place.

When planning for an educational activity, registration fees are not based on credit hours or agenda. Registration fees are based on expenses such as equipment, technology services, staff, etc., and are not adjusted by issues such as cancellation of speakers or other unforeseen circumstances. Every effort will be given to ensure the activity is a success.

Note— Registering for and attending this program authorizes Northwest AHEC/Wake Forest School of Medicine to take pictures to be used for the Center's publications, website (including social media sites) and presentations. If you do not wish to be photographed, you may opt out of photographs the day of the activity.

For More Information or Assistance

If you have questions about registering for this activity or need auxiliary aids or special services to attend, please contact Gail Pawlik at least five working days before the activity at 336-713-7761 or gpawlik@wakehealth.edu.

Registration Form

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Phone # (last 4 digits only): * required

First Name MI Last Degrees (e.g., MD)

Profession Job Title

Home Address City State Zip County

Home Phone Cell Phone

Employer

Employer Address City State Zip County

Employer Phone Employer Fax

Email Required:

Preferred Email Home Email Work Email

By providing your fax number, email address and telephone number, you have granted permission for us to contact you via the numbers and address indicated.

Please register **ONLINE** at www.nwahec.org/65348 (Recommended)

OR select one of the following options:

Make check payable to "Wake Forest University Health Sciences" and mail, with registration form, to:
Wake Forest School of Medicine / NW AHEC
Medical Center Boulevard, Winston-Salem, NC 27157-1060
Attention: Gail Pawlik

WFBMC Internal Transfer: 25-digit chartfield # _____ - _____ - _____ - _____ - _____

Employer Payment: Supervisor completes below and faxes registration to 336-713-7701.

Supervisor's Name (Printed) Signature Phone

By signing, I am certifying that agency payment will follow. If you have a balance due and do not attend or send a substitute, you will be invoiced for the full program fee.