

Crisis Intervention Strategies for Professionals

Nov. 20, 2024

2 pm–3 pm

Tech Check-in begins at 1:30 pm

Live Webinar



Program Overview

Professionals need to learn and practice a calm and encouraging approach during a crisis. The theoretical approach and specific techniques of crisis counseling assessment and treatment can readily be integrated into the professional's overall framework. Suggestions on beneficial approaches and techniques are provided.

Objectives

Upon completion of this knowledge-based program, participants should be better able to:

- Discuss theories and techniques of crisis counseling assessment and treatment.
- Describe specific techniques of crisis counseling assessment and treatment.
- Apply approaches and techniques to one's own work setting.

Who Should Attend

This workshop will be beneficial to behavioral health and human service practitioners, including psychologists, social workers, counselors, marriage and family therapists, substance use and addictions professionals, clinicians and all others interested in this topic.

Provided by:

NC Association of Professional Psychologists (NCAPP) and Northwest Area Health Education Center (AHEC), a program of Wake Forest University School of Medicine and part of the NC AHEC System.



Wake Forest University
School of Medicine

NORTHWEST AHEC
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Faculty

Geri Miller, Ph.D., Diplomate in Counseling Psychology, American Board of Professional Psychology (ABPP); Licensed Psychologist (LP) (NC); Licensed Clinical Addictions Specialist (LCAS) (NC); Certified Clinical Supervisor (CCS)(NC); Master Addiction Counselor (MAC) (NCCAP) is a Human Relations Trainer/Consultant. She taught in higher education for 32 years and retired as a Professor in 2022. Dr. Miller has worked in the counseling profession since 1976 and in the substance use disorders field since 1979.

She has previously worked as a volunteer with the American Red Cross Disaster Mental Health Services beginning with 9/11 in New York and as a volunteer psychologist at the Watauga County Health Department for 25 years through December 2020.

Dr. Miller has published and presented research on counseling. In 2024, she published 2 books with Cognella (Academic Violence and Bullying of Faculty; A Practical Guide to Facilitating Substance Use Disorder Recovery). She has published a number of books with Wiley Press: Incorporating Spirituality in Counseling and Psychotherapy (2003), Fundamentals of Crisis Counseling (2011), Group Exercises for Addiction Counseling (2012), and Learning the Language of Addiction Counseling (5th Edition) (2021).

She is a member of the American Counseling Association's divisions of the Association for Spiritual, Ethical, and Religious Values in Counseling (ASERVIC) and the International Association of Addictions and Offender Counselors (IAAOC) and the American Psychological Association's Psychology of Religion (Division 36) and Addictions (Division 50). She has served on The North Carolina Addictions Specialist Professional Practice Board.

Credit

- 1.0 Contact Hour from Northwest AHEC

Licensed Clinical Social Workers may use contact hours from Northwest AHEC for license renewal.

- Northwest AHEC is recognized by the North Carolina Psychology Board as an approved provider of (Category A) Continuing Education for North Carolina Licensed Psychologists. This program will provide 1.0 contact hours of (Category A) continuing education for North Carolina psychologists. No partial credit will be given.
- 1.0 NBCC Contact Hour. Northwest AHEC has been approved by NBCC as an Approved Continuing Education Provider, ACEP No. 5465. Programs that do not qualify for NBCC credit are clearly identified. Northwest AHEC is solely responsible for all aspects of the program.



Credit will be awarded based on participant selection at time of registration. Before selecting credits, please review our general [Credit Glossary](#) but note not all programs offer all credits.

Registration

Registration is free but you must register by noon on November 19, 2024

Register online at www.nwahec.org/74566

Note — If you have not received confirmation of your registration 24 hours before the program date, please call Michelle Adams at 336-713-7726 or email micadams@wakehealth.edu to verify the status of your registration.